APEIRON BLUE

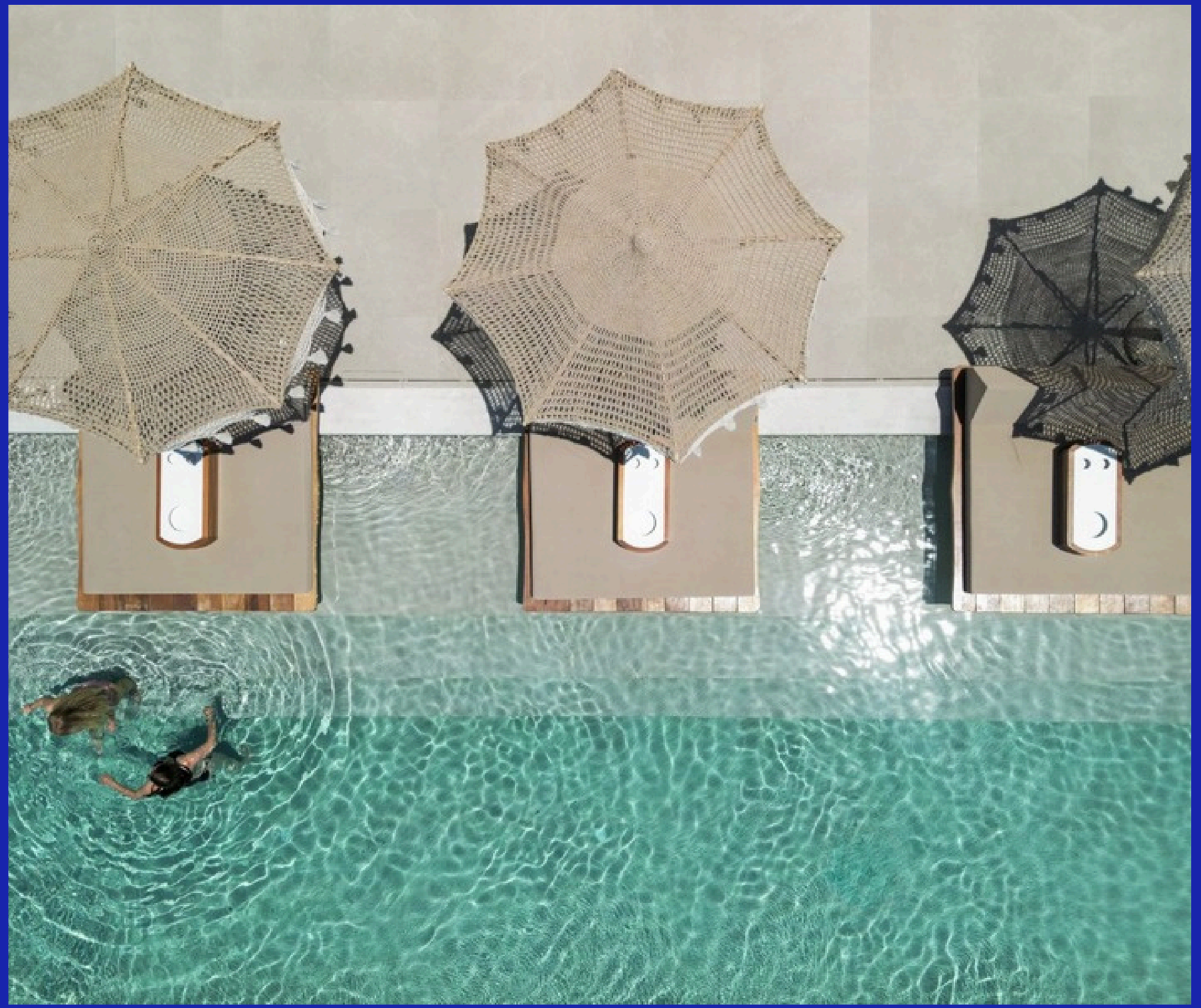
Hotel Directory

Dear Valued Guests,

Welcome to Apeiron Blue Santorini.
We are delighted to host you and ensure a comfortable, relaxing, and memorable stay.

This directory provides useful information regarding our facilities and services.
Our team is always available should you need any assistance.

Warm regards,
The Apeiron Blue Team



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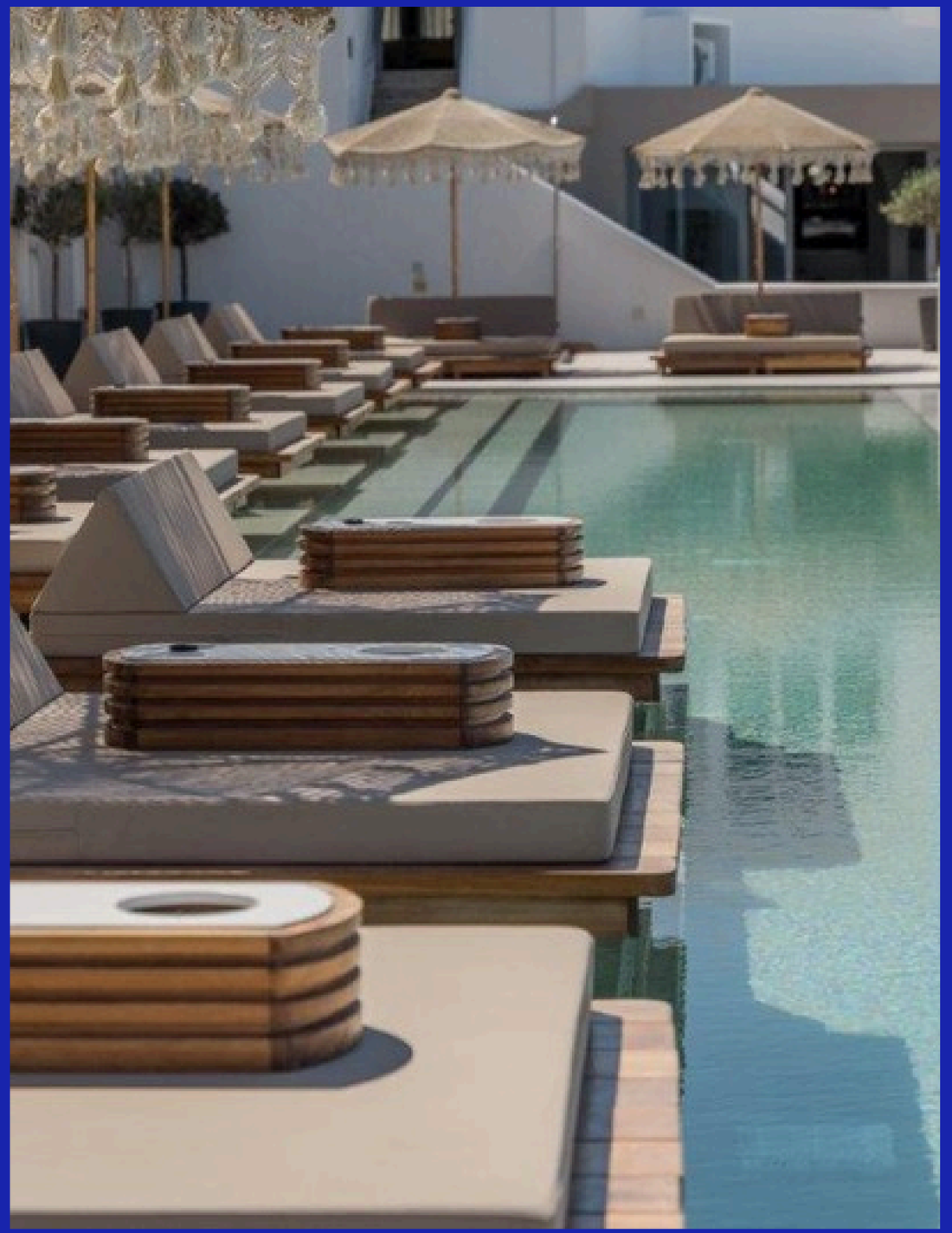
General Information

- **Check-in:** 15:00
- **Check-out:** 11:00
- **Breakfast:** 08:00 - 11:30 last order 11:00
- **Room Service:** 12:00 - 23:00 last order 22.30
- **1888 Mezé Bar:** 12:00 - 23:00 last order 22.30
- **Veranda lounge & Pool Bar:** 09:00 - 23:00
- **Wi-Fi:** Available in all areas. The Reception Team will provide you with the Wi-Fi password
- **Non-smoking rooms:** All of our rooms are non- smoking. If you wish to smoke we can provide you with an ashtray at the balcony of your room
- **Quiet hours:** Kindly keep your mobile phones in a silent mode while at the hotel
- **Room Key:** To support our sustainability efforts, please leave your key at the Front Desk when checking out. If you lose the key during your stay, please inform the Front Desk immediately
- **Safe box:** It is strongly recommended to use the safe-deposit box in your room for your valuables (jewelries, money etc.). The hotel is not responsible for any damage or loss



Facilities & Services

- **Swimming Pools opening hours:** 09.00-19.00
- **Treatment Room opening hours:** 10:00- 20:00
- **Airport / Port Transfer Service:** Should you wish to arrange a transfer, please inform the Reception at least one hour before your departure
- **Car Rental:** Our concierge team will be happy to assist
- **Yacht service:** Our concierge team will be very happy to assist you with all the information about yacht rental, trips & excursions
- **Pool Towels:** Available at the pool area
- **Laundry Services / Ironing:** A laundry list and bag can be found in your wardrobe. Please leave your laundry to be cleaned in the laundry bag. Laundry and dry cleaning is 24 hours. Express cleaning takes around 4 hours. Should you wish to have your clothes ironed, please contact the Reception.
- **Medical services:** Should you wish for an external doctor, please contact the Reception

Housekeeping & Privacy

Daily housekeeping service is provided to ensure a comfortable and pleasant stay.

- **Daily housekeeping service:** From 08.00-15.00
- **Turndown service:** From 19.00-21.30
- If you wish to enjoy uninterrupted privacy, please place the “NO” sign outside your room.
- For room cleaning requests please place the “YES” sign outside your room.

Transfers & Transportation

Arrive in style with our luxury airport and port transfer service, designed to ensure a seamless and comfortable journey whether arriving by plane or boat. Simply provide your arrival details, and our team will arrange a private transfer in one of our high-end vehicles.

A premium selection of vehicles is also available for rent, ranging from elegant sports cars to spacious family SUVs. All vehicles are carefully maintained to meet the highest standards of comfort, safety, and reliability, allowing you to explore Santorini with ease.

For a truly unique experience, helicopter rides are available, offering breathtaking aerial views of the island’s dramatic landscapes and crystal-clear waters.

For reservations, pricing details, or special requests, please contact our concierge team

Safety Instructions

In case of fire / emergency

In the event of an emergency, guests will be informed accordingly. Please familiarize yourself with the location of emergency exits, fire extinguishers, and safety equipment within the property.

What to do

- If there is smoke or fire in your room, leave immediately
- Close doors near the fire, if possible, to prevent it from spreading
- Do not take personal risks and remain calm at all times If you are unable to leave your room
- Contact Reception immediately
- Remain in your room if the exit is blocked
- Place wet towels or sheets at the base of the door to prevent smoke
- Cover your mouth and nose with a damp cloth
- Make yourself visible from the window if necessary

Jacuzzi/Pool Health & Safety Rules

The hydro massage activates by pressing the “button” down.
HOT START BUTTON Rotate the “air control” depending on if desired to increase or decrease the water volume. (Clockwise intensity closes, opens counterclockwise).
We would like to inform you that all the hotel’s jacuzzi and pools operate in accordance with the International Health & Safety Rules, with continuous and daily water quality controls. We strongly advise you to observe the following regulations for your own safety:

- Shower with soap and water before entering the hot tub.
- Don’t throw any kind of objects in the hot tub
- Don’t use shampoo or take a shower in the hot tub
- Stay away from drains and other openings that cause suction.
- Avoid using any kind of oils, or sunscreen oils
- Do not use pool or hot tub if you have a communicable disease or had diarrhea / vomiting in last two weeks.
- Do not drink hot tub water or even put it in your mouth.
- Do not leave children under of age of ten unsupervised
- Do not use the pool or hot tub use if you are under the influence of alcohol or drugs.
- If pregnant, consult your doctor before hot tub use, especially in the first trimester
- Consult your doctor before using if you have seizure, heart disease, diabetes, or circulatory problems and do not use alone.
- No extended breath holding in the water – keep head above water at all times in hot tub.
- No food, drinks, or gum on/in pool/jacuzzi deck – water bottles (non-glass) are permitted.
- Hot tub use is limited to 10 minutes in each session – cool off before re-entering.
- No diving in pool/Jacuzzi head first
- Maximum capacity: 2 persons

Each Department is at your entire disposal for any of your requests

- **THE FRONT DESK:** Please dial (0). Operating hours: 24 hours
- **THE CONCIERGE:** Please dial (0)
- **HOUSEKEEPING:** Please dial (0)
- **LAUNDRY SERVICE:** Please dial (0)
- **TREATMENT ROOM:** Please dial (0)
- **ROOM SERVICE:** Please dial (0)
- **COMMUNICATION BETWEEN ROOMS:** Please dial directly the room number of your choice

International Area Codes

ARGENTINA +54
AUSTRALIA +61

AUSTRIA +43
Graz +43 316
Innsbruck +43 512
Salzburg +43 662
Wien +43 1

BELGIUM +32
Brussels +32 2
Liege +32 4
Oostende +32 59

BRAZIL +55
CHINA +86

CYPRUS +357
Larnaca +357 4
Limassol +357 5
Nicosia +357 2
Paphos +357 6

DENMARK +45
EGYPT +20

FINLAND +358
Helsinki +358 9
Oulu +358 8

FRANCE +33
Bordeaux +33 556
Marseille +33 491
Monaco +37 793
Paris +33 1
Strasbourg +33 388

GERMANY +49
Berlin +49 30
Bonn +49 228
Dusseldorf +49 211
Frankfurt +49 69
Hamburg +49 40
Koln +49 221
Munchen +49 89
Stuttgart +49 711

GR BRITAIN +44
Birmingham +44 121
Edinburgh +44 131
Glasgow +44 141
Liverpool +44 151
London +44 171
Manchester +44 161

ICELAND +354
IRELAND +353
ISRAEL +972

ITALY +39
Genova +39 10
Milano +39 2
Vatican +39 6
Roma +39 6
S. Marino +378

JAPAN +81
Tokyo +813

LUXEMBOURG +352

NETHERLANDS +31
Amsterdam +31 20
Hague +31 70
Rotterdam +31 10

NEW ZELAND +64

NORWAY +47
Bergen +47 5
Oslo +47 22

PORTUGAL +351

RUSSIA +7
Moscow +7 495
ST Petersburg +7 812
Vladivostok +74232

SAUDI ARABIA +966

SPAIN +34
Barcelona +34 3
Madrid +34 1
Seville +34 5

SWEDEN +46
Goteborg +46 31
Malmoe +46 40
Stockholm +46 8
Uppsala +46 18

SWITZERLAND +41
Basel +41 61
Bern +41 31
Genève +41 22
Lausanne +41 21
St. Moritz +41 81
Zurich +41 1

TURKEY +90
EMIRATES +971

U.S.A. - CANADA +1
Chicago, Ill. +1 312
Miami, Flda. +1 305
New York +1 212
San Francisco +1 415
Washington +1 202
Toronto +1 41

We hope you enjoy your stay and
create wonderful memories!
The Apeiron Blue Santorini team
APEIRON BLUE